

# Chris Couture

PeopleSoft Consultant

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## SUMMARY

- Technical, Functional, and PM experience with strength in making multiple application work seamlessly.
- 50+ PeopleSoft projects spanning industries and geographies. Depth in Higher Ed and Public Sector.
- Enjoys most the challenges of integration, user interface, security, and other work making PeopleSoft serve users in the context of their ongoing tasks.

## PEOPLESOFT APPLICATION PROFICIENCY

Application	
<b>Campus Solutions</b>	Campus Community Campus Self Service Contributor Relations
<b>HCM &amp; Finance/SCM</b>	Manager Self Service Employee Self Service Time & Expense
<b>iHub/Portal</b>	Branding Content Management Navigation Management
Tools	
<b>PeopleTools</b>	Fluid UI and Classic dashboards Branding – Current and Classic Navigation – Current and Classic Digital Assistant Notifications and Workflow Security Administration
<b>Development</b>	Integration Broker Application Packages Component Interface Portal Technology PeopleCode
Relevant Non-PeopleSoft Expertise	
	Accessibility, ADA 508, WCAG 2.x User Experience Design; Mobile Design and Deployment CSS, HTML, JavaScript, SQL, JSON, XML Collaborating with remote and offshore teams.

## CERTIFICATIONS & TRAINING

- Nielsen Norman Group “UX Certified”
- Oracle PaaS Mobile Cloud Service Certified Developer
- Oracle Fusion Application User Experience Specialist
- PeopleTools Application Developer Certified Expert
- PeopleTools Technology Certified Developer

## SELECT CLIENT EXPERIENCE

50+ PeopleSoft projects, spanning multiple industries and geographies. Projects included these:

### San Diego County Office of Education – San Diego, California

Led the transformation from Classic to Fluid UI for PeopleSoft HCM, Finance, and Interaction Hub serving twelve distinct school district utilizing a centralized, shared PeopleSoft ecosystem.

### State of New York – Albany, New York

Served as UX and Integration Architect for PeopleSoft HCM and ELM upgrade project.

### Towson University – Baltimore, Maryland

Serving as Project Manager, led the effort to re-implement Towson’s employee-facing PeopleSoft Enterprise Portal using the new Interaction Hub technology and capability.

### The University of Nottingham – Nottingham, England

Designed an engaging and modern interface for prospective students and applicants. The solution transforms the notion of an inquiry form into an interactive experience where visitors are encouraged to sign up and create a profile. Using aspects of game theory, the solution drives users to provide personal data in a positive experience while envisioning their future as a student.

### Alabama State University

Designed and implemented PeopleSoft Enterprise security across four PeopleSoft applications, creating a model not only viable for the initial launch but scalable as the organization evolved in its capacity to better utilize PeopleSoft functionality.

### Tufts University – Boston, Massachusetts

Designed the user interface and back-end architecture for student and faculty mobile access in Tufts’ PeopleSoft portal. Led usability testing for faculty and student populations.

### Gentiva Healthcare Services – Kansas City, Missouri

Led the design and technical implementation of custom distributed reporting for PeopleSoft Financials, utilized by 300 remote locations sharing a centralized PeopleSoft Finance deployment.

### University at Buffalo – Buffalo, New York

Led detailed discovery efforts and, as a result, proposed an extensive prototyping effort to model solutions to identified gaps. The methods used provided a high degree of knowledge transfer to the UB portal team while, simultaneously, configuring the Enterprise Portal to a near-production-ready stage. This duality maximized the investment UB made on the implementation and positioned the project leaders to make intelligent decisions for portal implementation.

#### Bellevue University – Bellevue, Nebraska

Designed PeopleSoft Enterprise Security approach for immediate deployment and long-term evolution. Returned to Bellevue several years later to implement a revamped Student and Faculty portal user experience. This included integration with Blackboard LMS as well as use of Responsive Web Design to deploy mobile access across smartphones and tablets without need of device specific (iOS, Android, etc.) applications.

#### University of Houston System – Houston, Texas

Held both technical and functional lead roles for the deployment of self-service applications across multiple institutions and modules. Efforts included implementation and upgrade fit/gap assessment, configuration of student and employee self-service components, configuration of the Enterprise Portal application, security model design and configuration including Single Sign-On and Integration Broker, and development of customizations and modifications.

#### Moody Bible Institute – Chicago, Illinois

Led the planning and configuration stages for the implementation of Contributor Relations into an existing Oracle application's environment. Efforts included fit/gap assessment, data modeling, configuration, data mapping and interface planning. Returned for subsequent ERP project to lead the implementation of the chosen portal solution. Design custom functionality for Alumni and Donor self-service across the Enterprise Portal and Campus Solutions applications.

#### Bowie State University – Bowie, Maryland

Technical lead for Bowie State's conversion from SCT's Alumni Development System into PeopleSoft Contributor Relations, providing technical and functional guidance from the Fit/Gap Assessment through final conversion and Go-Live. Returned for Phase II technical development and communications support.

#### Simon Fraser University – Vancouver, British Columbia

Led pre-implementation efforts, including Fit/Gap Analysis, project charter development and creation of a detailed project plan. Designed new data models based on client business processes, Fit/Gap Analysis, and features of the PeopleSoft system, and created functional and technical specifications for data conversion and customizations. Developed data conversion programs and system customizations using SQR, SQL and Application Engine.

## ADDITIONAL PROFICIENCY

<b>Oracle</b>	SaaS including HCM, ERP and Sales; Platform as a Service APEX (Application Express) Cloud
<b>Salesforce</b>	Sales Cloud
<b>Microsoft</b>	SharePoint; Project
<b>Global EASE</b>	Global Trade Compliance Suite including Enterprise Integration